



The Industry Leaders Member Research - Best Tools For Managing Remote Teams						
Name	What it Does	Why it's Good	Anything bad?	Free Version?	Cost	Other Notes
Cisco Webex	Video conferencing, calling and messaging app	user-friendly interface and user guides, you can stream media to other people on the call without serious lag issues, windows mac and linux compatible	two versions: app and suite, the latter being premium priced, the former being fairly basic	yes	free, starter (11.25), and business (22.50) per month if you choose to sign up for an annual subscription (10% off)	
G Suite/Google Workspace	cloud computing, collaboration and productivity tools by Google	you're probably already familiar with the interface/apps but it builds on this for business users: custom domain email addresses, unlimited drive storage, 24/7 trusted help centre, paid add-ons				
Blue jeans	virtual meetings platform	most basic is up to 100 people at once, unlimited time, 5hrs of recording by the host	has suffered more latency issues than its competitors but this is improving over time	yes	\$9.99-\$16.66 packages, with the option to negotiate for further custom ones	
Chanty	task-based rather than message-based team app	focus on productivity and streamlining operations, low subscription price, uses AI to keep improving your experience, has other app integration	no video calls in the free version, perhaps is too basic and needs more time to develop more features to rival other software		free or paid \$3/m for unlimited version - the free version caps things	
Discord	private chat room servers communities/teams	no need to set up a call, you can come and go as you like, popular with younger generation, low latency voice and video	best for simulating an office environment but no more sophisticated than that	discord is free to download	free, but has paid add-on called nitro that offers bigger file uploads and more (\$9.99/m or \$99.99 /y)	
Slack	digital workspace for messaging, file sharing, voice and video calls	everything in one place, multiple channels for multiple subteams, and you can add other places you work at and switch between them, integrated with over 2,200 apps incl google drive and office 365	some quality of life features: hard to add new people into an already established group, notifications either on or off, no way to rank for importance/urgency	yes, with basic features	pro - E6.25, business+ - E11.75, enterprise grid (quote)	
HighSide	cloud storage and file sharing app	offers a demo, e2e encryption, emphasis on security, authentication measures	user reported bugs on the mobile version	yes	\$5 for 1 team, 12 business, \$20 for enterprise, \$33.34 for government	
Troop Messenger	team messaging, calling, file sharing	has additional features to help with workflow like Burnout and fork-out, easy to start using for tech novices	mobile version is slow/buggy esp. on android	yes, for a month	\$2.5 premium, \$5 enterprise, superior feature in development	
Basecamp	digital workspace for messaging, scheduling, productivity etc.	to-do list feature, you may be eligible for a 10% price discount if you're a student, teacher, charity or non-profit, gets the balance between communication and work management right	with perhaps too many spaces/channels/areas to go to all fitting in one another it can be hard to keep track of all that's going on	free 30 day trial	personal is free, business is \$99/month	
FreeConference	online conference calling website	no downloading, uses Web-RTC, up to 100 participants, general zoom features, unlimited local calls	limited break-out rooms, must register for a free account but this is quick, free version has limited security	yes	plans of \$9.99/m and \$29.99/m for increased features and unlimited access	
Gather	virtual meeting space for team calls and general work	customisable with avatars and rooms to make it look like a video game reminiscent of habbo, includes games, whiteboards and other more fun/gamey features	free version limited to 25 people per space, the amount of customisation/game elements could be distracting, running it on an older PC all day can overheat the PC	yes - trial	free, \$2 for 2hrs, \$3 for all day, \$7 monthly subscription	
Rising Team	Training kits for business leaders looking to improve the way their team works together	Provides ongoing training, analyses and reports on individuals' profiles, delivered on a monthly basis - not just a one off conference/convention/training day, offers a demo session	can take up to 2hrs out of the work day for the whole team, and more for the leader to prepare, limited to 10 team members (+leader) per session	free trial	\$79 per team per month/\$69 for multiple teams	offers Enterprise for potential customers who want more
ProofHub	work management system	different features for managers, teams, clients; discussions feature keeps the conversation on topic, takes responsibility for task management and remembering what to do off the individual and allows managers to oversee that, no per user fee	user reports slow loading when using full range of features, more difficult to compare pricing to other similar apps that offer pay per user	free trial	\$45/m annual and \$89/m annual with more features	
Instagantt	gantt chart software for project management	specific for those with lots of small projects on the go at once - helps assign people and track progress and use deadlines, fluid, wellorganised interface	good for graphing daily tasks/projects but nothing more than that, doesn't have a notification system if people are due to finish/need reminders	7 day free trial	\$7/m single sub, \$5 per person for teams	
EmailAnalytics	email monitoring system	gives managers more insight into team emailing habits, response times etc. - good for sales, daily/weekly report of teams activities	if introduced poorly by you, your team may see it as a micromanagement system/privacy invasion	14 day free trial and demo	\$5/m and \$10/m for professional, more long-term use, and enterprise negotiable price	
Krisp	noise cancellation that uses ai to improve audio during calls on other software	recognises different common interfering noises like crying babies/barking dogs and removes them from your audio live	lightweight security	yes and demo	free version, \$5/m for unlimited audio - either individual or per person per team	
Chimp or Champ	anonymous employee reporting happiness meter for checking the overall wellbeing of your team	weekly check-ins, analysis, feedback and advice for solutions to problems	poorly made website	yes	unclear	



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Time Doctor	employee time monitoring app	<i>We're still researching this - more details coming soon!</i>				
Asana	Asana is a task management platform that allows you to schedule out your month by creating individual tasks.	Can sign up with a work e-mail address to connect with your team. Can assign yourself or your colleagues/employees tasks and rank them according to urgency. Also available in a web app version which has more features. Available on mobile (iPhone and Android) and web.	Web app is a lot easier to navigate and looks a lot better than the mobile application. Important features are tucked away and difficult to access on the mobile app.	Yes, free to download for teams of up to 15 people.	There is an option for a premium version at \$10.00 per user per month when billed annually.	
Microsoft To Do	Microsoft's To Do app, is a great list-making application that provides you with a simple but effective way to keep track of your daily or weekly tasks.	Gives you a prioritised list of what you should try to accomplish. Can access your task list on the mobile or desktop app. User-friendly interface. Very easy to use.	Overdue tasks could be managed better- would be good to be reminded of things you're behind on without having to open Outlook. Does not integrate with other services, for example google calendar. Little difficult to set date and time. Software is simple with limited other features.	Free to use.	No hidden costs.	